

## Spare parts complaints/returns

### Order data

Item number \_\_\_\_\_  
Order number \_\_\_\_\_  
Delivery receipt number \_\_\_\_\_  
Your reference number \_\_\_\_\_  
Delivery date \_\_\_\_\_

### Applicant

Customer number \_\_\_\_\_  
Company \_\_\_\_\_  
Street | House number \_\_\_\_\_  
ZIP | Location \_\_\_\_\_  
Contact person \_\_\_\_\_  
Phone \_\_\_\_\_  
Mobile \_\_\_\_\_

### Detailed reason for the return

### Notice

Returns and complaints are processed as quickly as possible. The average processing time is approx. 1 working week after receipt of the goods. We charge a flat fee of 15% of the net value of the goods for processing the return, inspection and restocking deduct this from the credit. A claim for the return of the article will be checked separately in each case.

### Attention!

Please send the goods exclusively to the following address:

Köckerling Landmaschinenfabrik GmbH & Co. KG  
Osterloher Feld 9  
33129 Delbrück